

# ORIGINAL



## Arizona Corporation Commission Public Comment Form

1200 W Washington St - Phx, AZ 85007  
(602) 542-4251

### Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

### Step 2

YOUR NAME Steve Conley	DATE 1/29/14
ADDRESS 260 W. Kings Dr.	PHONE (HOME) (928) 273-8114
CITY, STATE, ZIP Payson, AZ 85541	CELL PHONE
DOCKET YOU WISH TO COMMENT ON: Payson Water Co. consolidated dockets:	DOCKET NUMBER W-03514A-13-0111 & W-03514A-13-0142
CASE OR UTILITY NAME Payson Water Company	YOUR POSITION ON THE DOCKET CON
E-MAIL ADDRESS conleyholdings@gmail.com	

### Step 3

ENTER YOUR COMMENTS HERE:

See comments on attached page(s).

### Step 4

This form may be completed, printed, mailed or faxed to:

Arizona Corporation Commission  
Consumer Services Section  
1200 W. Washington St  
Phoenix, AZ 85007

or

E-mail your comments to:  
[mailmaster@azcc.gov](mailto:mailmaster@azcc.gov)

Fax to: 602-542-2129

Arizona Corporation Commission  
**DOCKETED**  
JAN 31 2014

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1/29/14

Steve & Sandra Conley

Payson, AZ 85541

(928) 273-8114

I am opposed to Payson Water Company's filing for a Utility Rate Increase. PWC has singled out East Verde Park (EVP) with a punitive Curtailment Plan without proper public notice. The Plan imposes an arbitrary fee structure for residents that are extremely high (\$200.00 to \$800.00) for a first offense. The calculation method to determine water usage does not permit residents any recourse to challenge PWC's determination of non-compliance and inhibits residents' ability to conduct routine household tasks involving hygiene, laundry, cleaning, etc.

Concerning the inclusion of Water Hauling Fees, PWC's desire to charge for water brought into EVP is ignoring the actual reason additional water is needed. The existing wells PWC operates in EVP are in need of equipment modifications to increase system output. An auxiliary storage tank is also long overdue to keep up with the added demand summer residents place on the system. The existing water storage tank cannot be removed from service for maintenance without disrupting water delivery to residents. When can residents expect these repairs to be done?

The fee structure proposed in December 2013 will more than double our water bill. Why does PWC deserve to charge extra for water hauling when EVP has an abundant supply of water in underground aquifers? This is apparent from the numerous amount of producing private wells in the community.

EVP residents understand this rate case is our only chance to bring our concerns about the state of the water system to the Corporation Commission. My hope is these comments will help the Commission to rule with fairness to the needs of EVP residents.